

2024

GAMING & LEADERSHIP CONFERENCE

WESTERN SYDNEY CONFERENCE CENTRE, PENRITH 27 & 28 MAY

JOINTLY PRESENTED BY



RSL & SERVICES CLUBS

BEYOND

B O U N D A R I E S

SUSTAINABLE FUTURES, INSPIRING GROWTH

FEATURING



SHANE FITZSIMMONS



BESA DEDA



SIMON KUESTENMACHER

PRINCIPAL CONFERENCE PARTNER



2024 GAMING & LEADERSHIP CONFERENCE



MC - RABS



DALLAS ORCHARD



DAVID HARRIS MP



ARJUNAN
PUVEENDRAN



REBECCA RIANT



JINESH PATEL

MONDAY 27 MAY

7:00am: CONFERENCE REGISTRATION AND WELCOME COFFEE – CONFERENCE FOYER
Supplied by Hennessy Coffee

8.40am: CONFERENCE OPENING –
Introduction by MC Rabs

8.45am: WELCOME, Dallas Orchard, Chief Operating Officer, IGT (APAC)

9:00am: Opening address by The Hon. David Harris MP Minister for Aboriginal Affairs & Treaty, Gaming and Racing, Veterans, Medical Research and Minister for the Central Coast.

9:15am: Opening Keynote: Simon Kuestenmacher

Simon Kuestenmacher is a Director and Co-founder along Bernard Salt of The Demographics Group based in Melbourne, Australia. The group provides specialist advice on demographic, consumer, and social trends for business.

Simon holds degrees in geography from leading universities in Berlin and Melbourne and worked for several years as a business consultant with KPMG Australia.

He presents on demographic and global trends that are shaping Australia today and into the future and his presentations and quirky observations are enjoyed by corporate, government and industry audiences alike.

Simon is a columnist at The New Daily newspaper and a regular contributor to The Australian newspaper; and he is also a media commentator on demographic and data matters.

Simon has amassed 600,000 global followers on social media, reaches over 35 million people every month and ranks as one of the world's Top 10 influencers in data visualisation.

10:15am: MORNING TEA
Sponsored by Big Screen Video

10:45am: Moderated Regulators Panel: Moderated by Arjunan Puveendran, Partner at Thompson Geer.

PANEL MEMBERS: Tarek Barakat CEO Hospitality & Racing and, Paul Ryan, General Manager Compliance, Office of Liquor and Gaming Regulation QLD

11:30am: The Future of the Industry: Moderated by: John van Waard, Director, Systems Product & Sales (Asia Pacific), IGT

PANEL MEMBERS: Don Hammond, CEO, LCA, Margot Smith, CEO, RSL&SCA, Rebecca Riant, CEO, ClubsNSW, Kelly Egan, CEO Clubs QLD, Jinesh Patel, CEO, GTA

- Digital wallet trial
- Mandatory carded play
- Gaming reform
- Industry role

12:15pm: LUNCH Sponsored by Paynter Dixon

1:15pm: Manufacturers Panel: Moderated by Adam Raskall, General Manager of Stakeholder Engagement and Communications, GTA

PANEL MEMBERS: Matt Wright, IGT, Tony Beier, Aristocrat, David Punter, Konami, Ben Frederiksen, Light & Wonder, Rachel McHugh, Ainsworth

2:00pm: Sustainable Gaming: Health & Support: Moderated by Dr Anastasia Hronis

PANEL MEMBERS: Rob Smith, Twin Towns, Vjorn Bradow, Kedron Wavell, Anthony Sobb, Fairfield RSL

2:45pm: AFTERNOON TEA
Sponsored by Big Screen Video

3:15pm: The Risk in our Midst: ESG Clayton Eveleigh, Partner, BDO

- ESG: Sustainability for Growth with BDO
- Blacktown case study: Interview style with Clayton after intro to ESG
- What are the risks and opportunities when it comes to ESG

3:45pm: Fighting financial crime – an update from AUSTRAC: Bradley Brown National Manager, Regulatory Operations, AUSTRAC

Session will cover:

- The financial crime risks faced by gaming businesses
- AUSTRAC's priorities regarding gaming
- Important anti-money laundering considerations for Clubs

4:15pm: SESSION CLOSE

6:00pm: COCKTAIL RECEPTION – Western Sydney Conference Centre

TUESDAY 28 MAY

8:00am: MORNING COFFEE supplied by Hennessy Coffee – Conference Foyer

8:40am: MC OPENING of Day 2

8:45am: Generative AI for the Clubs Industry: Tim Martin

- Exploring Generative AI's impact on enhancing efficiency and reducing mundane tasks across different job roles.
- Addressing the adoption of emerging technologies and the critical need for comprehensive AI policies in businesses.
- Discussing adjustments in workflows to integrate technological advancements effectively.
- Highlighting the importance of investing in employee skills development to navigate the Generative AI transformation in the workforce.

PRINCIPAL CONFERENCE PARTNER





9:35am: The Economic Outlook: Besa Deda, Chief Economist Westpac Business Bank

Besa Deda is an experienced Chief Economist with a demonstrated history of working in the banking industry and managing a team of economists. Besa is a well-rounded professional skilled in economic research, foreign exchange, equities, fixed income, banking, and management. Besa is currently the Chief Economist of a group of businesses within the Westpac Group. These include Westpac Business Bank, St. George Bank, BankSA, Bank of Melbourne and BT. She is the current Chair of the Australian Business Economists (ABE) and on ANU's CAMA Reserve Bank Shadow Board.

10:25am: MORNING TEA

Sponsored by Big Screen Video

10:55am: Hospitality, Careers and F&B: An interview with Toni Clarke and Luke Mangan OAM, leading Australian restaurateur, and chef.

We delve into the intricacies of building successful careers in hospitality, navigating the ever-evolving food and beverage landscape, and the essence of creating memorable dining experiences. From their collective wealth of experience, Clarke and Mangan offer insights, anecdotes, and invaluable advice for aspiring professionals and seasoned veterans alike. Whether you're a budding chef, restaurateur, or simply passionate about the world of F&B, this session promises to inspire and enlighten.

11:45am: CLOSING ADDRESS - Leadership in Times of Crisis, Shane Fitzsimmons AO AFSM

There is no question that Shane is passionate about emergency services, the people who work in these organisations, and keeping our communities safe. Following a distinguished career in the sector he now gives back through his support of a range of wellbeing and recognition initiatives.

Shane served as the inaugural Commissioner of Resilience NSW from May 2020 to December 2022, established as the lead agency for disaster recovery with a focus on social, economic, infrastructure and environmental outcomes. The agency also lead in the area of building community resilience to future disasters. Whilst Commissioner, Shane chaired the State Emergency Management Committee (SEMC), State Recovery Committee (SRC), Board of Commissioners (BOC) and served as a member of the NSW Mentally Healthy Workplaces Advisory Board.

Shane Fitzsimmons is currently the Chair of Youth Insearch Foundation (Australia) Inc, the National Emergency Medal Committee, and the Connectivity Innovation Network, he also serves as an Advisory Board Member for Fireant. Patron of two charities, Kids Xpress and Coffee 4 Kids, and Ambassador for the First Responders Wellbeing Summit and Rotary NSW Emergency Services Community Awards (RESCA).

12:45pm: CONFERENCE WRAP UP & CLOSURE by LCA CEO, Don Hammond and RSL & SCA CEO, Margot Smith

12:55pm: LUNCH Sponsored by Paynter Dixon



DR ANASTASIA HRONIS



LUKE MANGAN OAM



TONI CLARKE



BESA DEDA



TIM MARTIN



SHANE FITZSIMMONS AO AFSM

PRINCIPAL CONFERENCE PARTNER



2024

GAMING & LEADERSHIP CONFERENCE

REGISTRATION COSTS

Members & Corporate Partners

Full package Conference, Workshop & Cocktail Reception - \$995 per person

Monday Full Day Conference & Workshop - \$595 per person

Tuesday Half Day Conference - \$295 per person

Non-Members

Full package Conference, Workshop & Cocktail Reception - \$1145 per person

Monday Full Day Conference & Workshop - \$675 per person

Tuesday Half Day Conference - \$335 per person

Monday Cocktail Reception only - \$110 per person

ACCOMMODATION PULLMAN PENRITH

81 Mulgoa Road, Penrith NSW 2750

Superior Room Including breakfast for one - \$269 per room per night

Superior Room Including breakfast for two - \$289 per room per night

All rooms are Run of House Double & Twin share rooms can be requested. Accommodation dates are from Sunday 26 May through to Tuesday 28 May Should you require pre or post accommodation this is subject to availability

Check in time: 2.00pm / Check out time: 11.00am

All accommodation is pre-paid however a credit card is required at check in for your incidental charges.

Parking

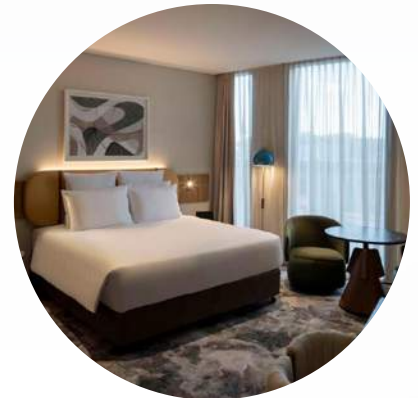
Self-Parking is included in the accommodation rate based on availability

Valet Parking is at a charge of \$50 per vehicle per day subject to availability

TERMS & CONDITIONS

All cancellations must be put in writing to Total Travel Management.

Should you cancel within 30 days prior to 26 May 100% cancellation fees apply for both conference registrations and accommodation.



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All bookings must be completed online through
www.totaltravelmanagement.com.au

Conference Coordinator - Jodie Tipping

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