

Gaming Management Development Course

REGULATORY UPDATE AND HARM MINIMISATION

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OFFICE OF
Liquor and Gaming
REGULATION



**Queensland
Government**

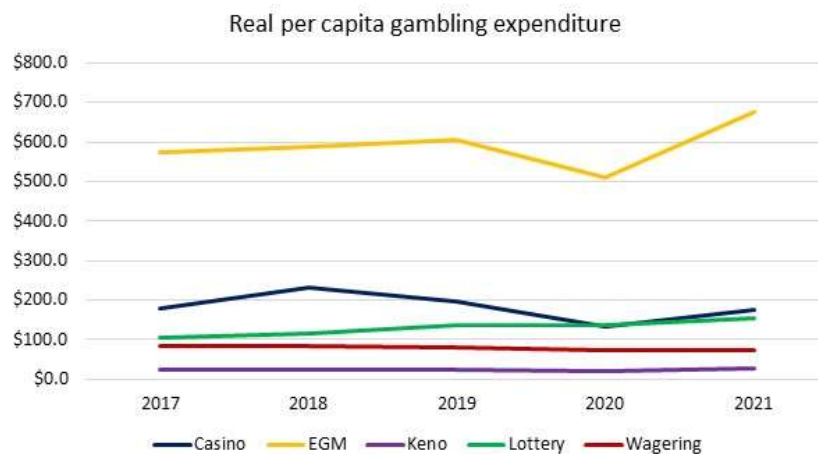
OVERVIEW

- Insights and analysis of key gambling industry trends
- Regulatory and policy priorities
- Gambling harm minimisation activities



GAMBLING INDUSTRY TRENDS

Real per capita gambling expenditure 2017 to 2021 - Queensland

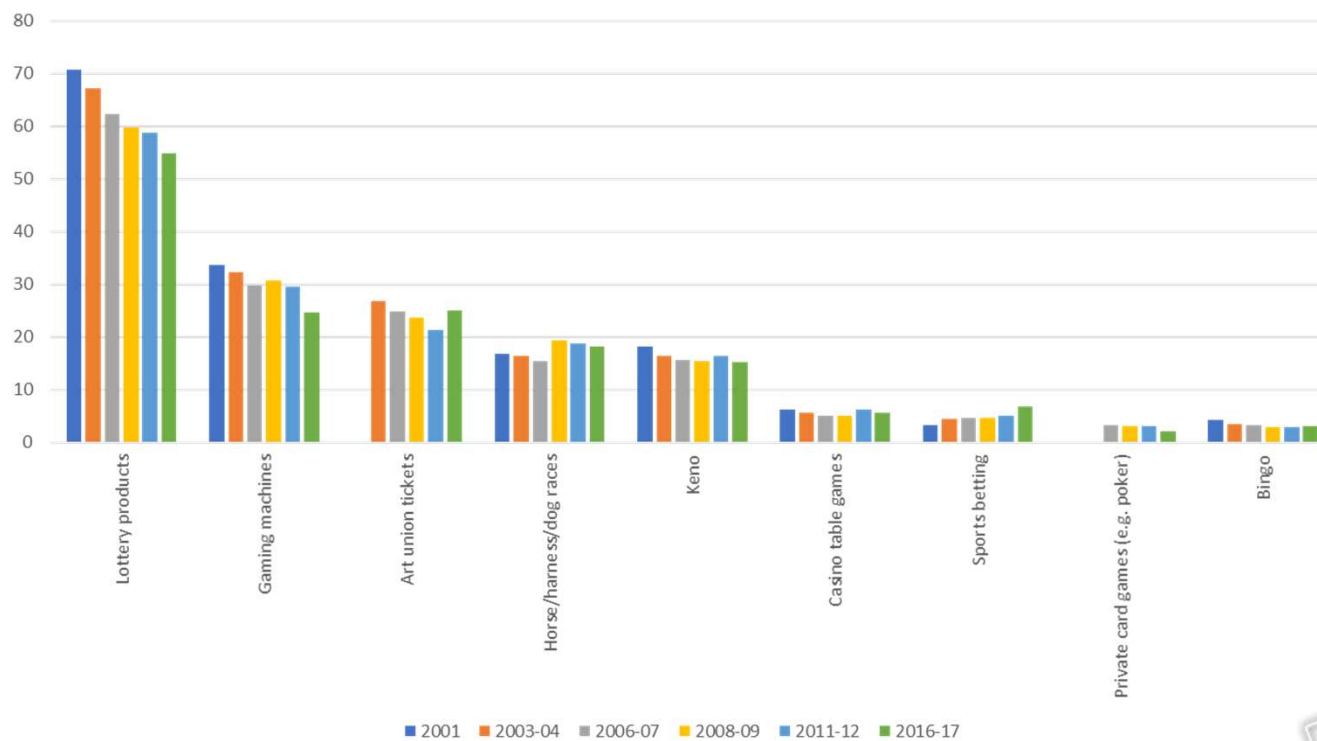


	2017	2018	2019	2020	2021
Casino	\$177.5	\$230.8	\$196.4	\$134.6	\$176.6
EGM	\$574.0	\$588.9	\$605.8	\$510.9	\$675.8
Keno	\$23.7	\$25.0	\$25.0	\$20.7	\$27.7
Lottery	\$104.5	\$114.4	\$136.5	\$135.5	\$153.8
Wagering	\$85.4	\$83.4	\$81.9	\$74.5	\$73.5



GAMBLING INDUSTRY TRENDS

Changes in gambling participation across all products (%)



GAMBLING INDUSTRY TRENDS

Gambling Group	2001	2003-04	2006-07	2008-09	2011-12	2016-17
Non-Gambling	15.10%	19.70%	24.70%	25.30%	26.16%	29.24%
Recreational	73.20%	72.40%	67.30%	68.00%	66.31%	61.40%
Low risk	8.20%	5.30%	5.70%	4.70%	5.16%	6.35%
Moderate risk	2.70%	2.00%	1.80%	1.60%	1.90%	2.51%
Problem Gambler	0.83%	0.55%	0.47%	0.37%	0.48%	0.51%
Total	100%	100%	100%	100%	100%	100%



GAMBLING INDUSTRY TRENDS

Prevalence of at-risk and problem gambling among regular gaming machine players

Gambling Group	%
Recreational	42.7
Low Risk	20.8
Moderate Risk	25.4
Problem Gambling	11.1
Total	100



REGULATORY PRIORITIES

- Proactive gaming machine compliance program
- Emphasis on harm minimisation
- Focus on education and engagement
- Risk-based targeting
- Industry specific guidance from AUSTRAC -
<https://www.austrac.gov.au/business/industry-specific-guidance/18>



POLICY PRIORITIES

- Clubs compact
- Legislative amendments
- Club visitor entry requirements
- Cashless gaming



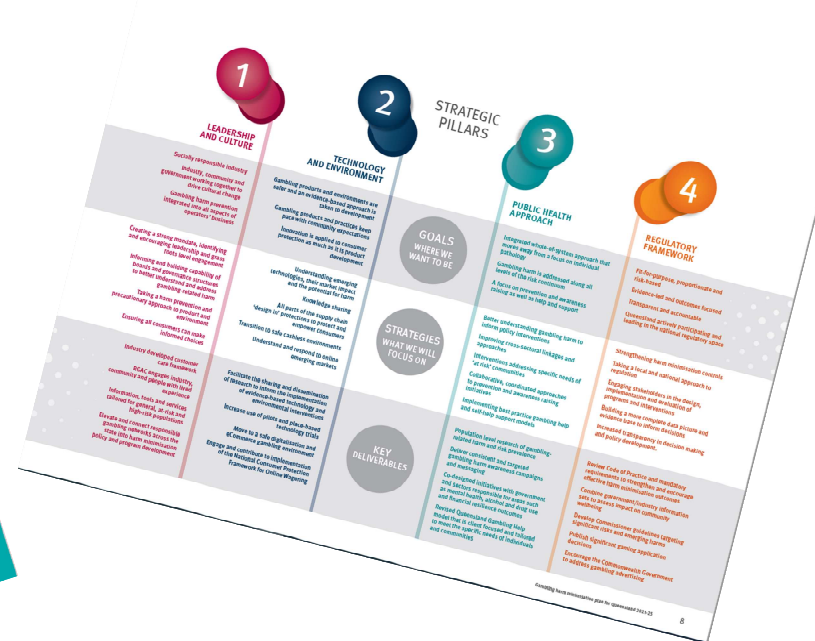
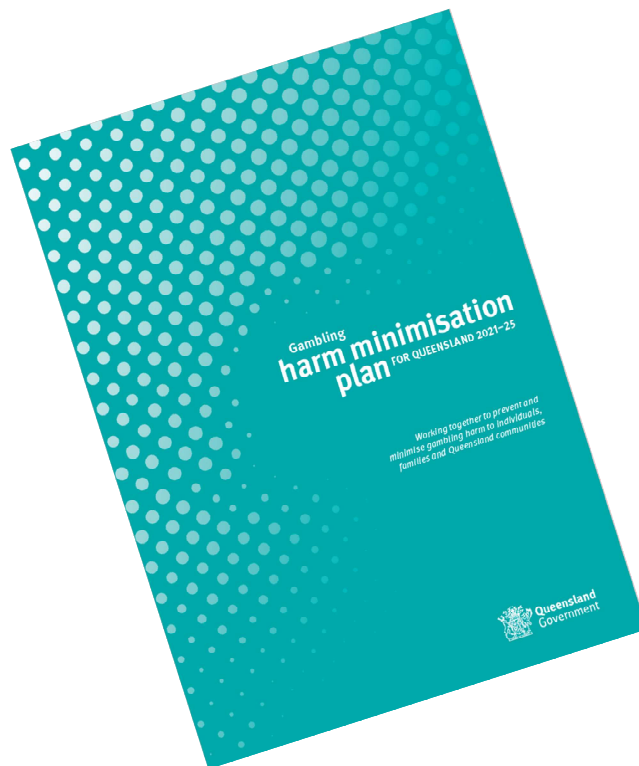
HARM MINIMISATION – A PUBLIC HEALTH APPROACH



The Conceptual Framework of Harmful Gambling. Source: Abbott, M., Binde, P., Clark, L., Hodgins, D., Johnson, M. A., Maniowabi, D., . . . Williams, R. (2018). *Conceptual framework of harmful gambling: An international collaboration, third edition*. Retrieved from Guelph, CA: <https://doi.org/10.33684/CFHG3.en>, p. 6



GAMBLING HARM MINIMISATION PLAN



**“ When gambling
took over...**

**...it was all I could
think about.”**

Allen. Retired AFL footballer.

It's OK to ask for help

1800 858 858

FREE AND CONFIDENTIAL 24/7



Gamblinghelp
QUEENSLAND

Watch Allen's story at **gamblinghelpqld.org.au**



**Queensland
Government**

Authorised by the Queensland Government, William St, Brisbane.

GAMBLING HELP SERVICE SYSTEM



face-to-face
counselling

24/7

Internet based
counselling



COMMUNITY EDUCATION AND TRAINING



Programs supporting problem
gambling screening and gambling intervention in AOD services

24/7

GAMBLING
HELPLINE



GAMBLING HARM AWARENESS WEEK

Gambling Harm Awareness Week (GHAW) is an annual event that aims to increase awareness of gambling harms, safer gambling practices and the help available to people affected by gambling problems.

GHAW will run in Queensland from **18–24 July 2022**.

GAMBLING HARM AWARENESS WEEK 2022

18–24 JULY

Visit us online at gamblinghelpqld.org.au



Thank you

For more information:

- [Gambling harm minimisation | Business Queensland](#): Gambling harm minimisation plan; Gambling Harm Awareness Week; 'When gambling took over...' campaign links and resources
- [Compliance signage and other materials for gambling providers | Business Queensland](#): Posters and LCDs to download and display in your venue
- [Queensland responsible gambling code of practice](#): code of practice and resource links
- [Gambling research](#): Queensland Household Gambling Survey
- [Electronic gaming machines | Business Queensland](#): learn more about EGM licensing and compliance in Queensland
- [Self-exclusion from gambling venues or activities](#)

