

Clubs Queensland

Responsible Gambling

Leagues Clubs Australia Conference

Wynnum Manly Leagues Club

20 April 2022

Overview

- History of harm minimisation
- Responsible Gambling Code of Practice
- Gambling Help Services
- Government priorities
- Suggested change to regulatory power
- Responsible Gambling Advisory Committee
- Harm Minimisation Plan for Queensland
- Upcoming Federal Election



History of harm minimisation

- Legislative requirements
 - Minors
 - Approval of game type and betting limits
 - Gaming floor layouts and location of ATMs
 - Exclusions
 - Training – RSG and Gaming nominee
 - Credit betting
 - Player information
- Responsible Gambling Advisory Committee



Responsible Gambling Code of Practice

- Provision of information
- Interaction with customers and community
- Exclusion provisions
- Physical environment
- Financial transactions
- Advertising and promotions



Gambling Help Services

- Relationships Australia, Lifeline, Salvation Army, UnitingCare, Centacare
- Responsible Gambling Awareness Week
- ‘When gambling took over’ [campaign](#)



Government priorities

- Policy of the Palaszczuk Government
- Responsible minister and commissioner
- Industry consultation
 - Concern regarding 2-4am trading
 - Proposed change to regulation making power
 - Multi-venue self exclusion framework



Government priorities

- Gaming conditions on new and varied licence applications
 - Hourly 'walk-throughs' and maintaining RSG log book
 - RSG policy detailing staff actions for dealing with patrons exhibiting problem gambling behaviours and removing excluded persons
 - RSG training program on a semi-annual basis and training register
 - Customer Liaison Officer available
 - Operation of gaming pre-commitment technology
 - No alcohol service to EGMs after 10pm
 - Quarterly meetings with Gambling Help Service providers
 - Operate and maintain a facial recognition system to ensure that patrons who are excluded are identified and prevented from gaining access to the excluded areas.



Harm minimisation plan for Queensland 2021 - 2025

- Leadership and culture:
 - creating a strong mandate, identifying and encouraging leadership and grass roots level engagement
 - informing and building capability of boards and governance structures to better understand and address gambling-related harm
 - taking a harm prevention and precautionary approach to product and environment
 - ensuring all consumers can make informed choices



Harm minimisation plan for Queensland 2021 - 2025

- Public Health Approach
 - better understanding gambling harm to inform policy interventions
 - improving cross-sectoral linkages and approaches
 - interventions addressing specific needs of 'at risk' communities
 - collaborative, coordinated approaches to prevention and awareness raising initiatives
 - implementing best practice Gambling Help and self-help support models



Harm minimisation plan for Queensland 2021 - 2025

- Technology and Environment
 - Understanding emerging technologies, their market impact and the potential for harm
 - knowledge sharing
 - all parts of the supply chain 'design in' protections to protect and empower consumers
 - transition to safe cashless environments
 - understand and respond to online emerging markets



Harm minimisation plan for Queensland 2021 - 2025

- Regulatory Framework

- Strengthening harm minimisation controls
- taking a local and national approach to regulation
- engaging stakeholders in the design, implementation and evaluation of programs and interventions
- building a more complete data picture and evidence base to inform decisions
- increased transparency in decision making and policy development



Upcoming Federal Election

- Scott Morrison's public approval has fallen due to a number of well-publicised internal disputes, such as Gladys Berejiklian and Barnaby Joyce's disapproval of Morrison;
- Anthony Albanese's approval rating has also now fallen due to a poor first week with media attacking his credibility and being across details of the economy and his own policies
- The latest Newspoll shows Labor's primary vote at 36% versus the Coalition's 35%. The Prime Minister now leads the opposition leader in the preferred PM race, 44% to 37% in approval ratings.
- Clubs continue to enjoy bipartisan support from the Coalition and Labor.
- To form majority government both major parties have to win extra seats from their existing holdings. • The Coalition needs 1 extra seat, and 2 with the Speaker of the House; Labor needs to win 7 seats, and 8 with the Speaker. •
- Minority government remains an increasingly likely outcome of the coming federal election. This scenario presents considerable risks for the industry due to a number of reasons.
 - First, it is probable that left-leaning independents in the House of Representatives will have disproportionate influence in any hung parliament, and some may use their influence to advance an anti-gambling agenda.
 - Second, any risks presented by minority government will be exacerbated by the presence of minor parties coupled with no governmental majority in the Senate. Such a scenario would further give disproportionate influence to crossbenchers such as Nick Xenophon, who appears likely to win a Senate spot, and will most certainly advance an anti-gambling agenda. •
 - In a challenging budgetary environment, the Treasury Department may propose to broaden the tax base by abolishing tax concessions enjoyed by clubs, including mutuality and the sporting clubs exemption.

