

Liquor & Gaming NSW

Gaming Machines Presentation

Gaming Machines Act 2001
Gaming Machines Regulation 2019
Gaming & Liquor Administration Act 2007

OVERVIEW

1. About Liquor & Gaming NSW Compliance
2. Approved Gaming Machines
3. Gaming Machine Identification
4. Types of Licences
5. Common Offences
6. Venue Signage Requirements
7. Keeping and Disposal of Gaming Machines
8. Approval of Gaming Machine Transactions
9. Monitoring of Gaming Machines
10. Investigation Case Studies
11. Contact Us

L&GNSW COMPLIANCE

INTELLIGENCE LED RISK BASED COMPLIANCE

- ▲ We review our regulatory approach using data, intelligence and research to understand existing or emerging issues in both the liquor and gaming industries. This information informs and shapes our key regulatory priorities.
- ▲ Our regulatory priorities are operationally focused and identify where we target our compliance and enforcement activities. These are currently:
 - Liquor
 - Gaming and Wagering
 - Clubs
 - The Casino

REGULATORY PRIORITY

▲ GAMING AND WAGERING:

- Deliver an integrated risk-based regulatory program that articulates our priorities and focuses our monitoring, engagement and supervisory effort where the risks are greatest.
- Early intervention and proportionate, deliberate and integrated action in response to emerging issues.
- Decisive and escalating enforcement action where noncompliance is more serious, persistent or wilful.

WHAT WE REGULATE

WITHIN THE GAMING SECTORS WE REGULATE, THERE ARE:

- ▲ Approx. 92,000 gaming machines in NSW clubs and hotels (+1500 at Casino)
 - 1085 Clubs with GM's
 - 1386 Hotels with GM's
- ▲ 2,097 TAB facilities (totalizator agencies)
- ▲ 30+ Betting Service Providers (online bookmakers)
- ▲ 1 casino licence (The Star)
- ▲ 1 restricted gaming licence (Crown Sydney)
- ▲ 2 lottery licences – NSW Lotteries and Keno

GAMING & LIQUOR ADMINISTRATION ACT 2007

PART 4 POWERS

- ▲ **S.20** – APPOINTMENT AS INSPECTOR
- ▲ **S. 21** – POWER TO REQUIRE INFORMATION AND RECORDS
- ▲ **S. 24** – POWER TO ENTER PREMISES
- ▲ **S. 26** – POWER TO ENTER AND SEIZE THINGS
- ▲ **S. 30** – POWER TO REQUIRE ANSWERS

S. 34 OFFENCE PROVISION – OFFENCES UNDER PART 4 –
FAILURE TO COMPLY

100 penalty units

Overview – NSW Gaming Industry

INDUSTRY

- 71,400 AGM's in 1,130 Clubs – average RTP 91% (minimum 85% over the life of the machine)
- 1,200 MTGM's (Roulette, Blackjack) in 80 Clubs
 - 15% CAP per Club
 - \$100 max bet - >97% RTP
 - **S. 61 GMA** – Clubs allowed, no provision for Hotels
- 23,700 AGM's in 1,320 Hotels
- 1,500 AGM's and MTGM's in Star Casino
- Barangaroo – No EGM's

CMS

- All machines connected – Clubs 2001, Hotels 2002.
- GMIC (Gaming Machine Interface Card) controls connection
 - **S. 133 GMA** – requirement of Hotels/Clubs to ensure connection – 100 units
- Exception if in legal storage – approved by CMS

Overview – NSW Gaming Industry

RESPONSIBLE GAMBLING

- ClubSafe, AHA, Betsafe
- **s. 49 (3) GMA** – Requirement of Clubs and Hotels who operate AGM's to have a self-exclusion scheme – 100 units

MAJOR MANUFACTURERS

- ▲ Aristocrat (51.0% of machines)
- ▲ SG Gaming (17.7% of machines)
- ▲ Ainsworth (12.0% of machines)
- ▲ IGT (9.6% of machines)
- ▲ Konami (4.8% of machines)
- ▲ Aruze (2.9% of machines)
- ▲ Other smaller manufacturers (2.0%)
 - Wymac Gaming Solutions

DEFINITION OF AN APPROVED GAMING MACHINE

A GAMING MACHINE DECLARED UNDER S. 64 *GMA 2001*:

- ▲ any subsidiary equipment approved by the Authority for use in connection with the gaming machine, and
- ▲ any component of the gaming machine (other than a component prescribed by the regulations as not being part of the gaming machine), and
- ▲ any specially approved gaming machine within the meaning of section 141 (state-wide link systems).





The logo consists of the letters 'MAX' in a bold, red, stylized font. The 'M' and 'A' are connected, and the 'X' has a distinctive shape. It is positioned on a white background that is part of a larger red and white graphic element on the left side of the advertisement.

STATEWIDE *Linked* JACKPOT

MAXIMILLIONS[®]

**\$900,000 - \$1,000,000
MYSTERY JACKPOT**

THE LARGEST LINKED JACKPOT PRIZE IN AUSTRALIAN CLUBS

GAMING MACHINE IDENTIFICATION

WHEN AUDITING GAMING MACHINES, THERE ARE TWO WAYS TO IDENTIFY THEM:

- ▲ **EASY – COMPLIANCE PLATE SERIAL NUMBER**
 - Located on the side of an approved GM
- ▲ **HARD – GAMING MACHINE IDENTIFICATION NUMBER (GMID)**
 - In audit mode, this is found in the setup menu.
 - Issued by CMS, and is critical to connection with CMS. More on CMS later...
- ▲ **LEGISLATIVE REQUIREMENTS FOR COMPLIANCE PLATES**
 - **s. 121 GMA 2001** – specific details surrounding the design and make of compliance plates



TYPES OF LICENCES

S. 83 GMA2001 – DECLARES THE TYPES OF GAMING LICENSES AND THE AUTHORITY THEY CONFER:

▲ **DEALERS LICENCE - Manufacturer**

- Manufacture and assemble gaming machines
- Sell approved gaming machines
- Service, repair and maintain machines

▲ **SELLERS LICENCE**

- As an employee of a dealer – negotiate sale of AGM's on behalf
- To otherwise sell, as principal or agent, AGM's

▲ **TECHNICIANS LICENCE**

- To service, repair and maintain AGM's
- Must conduct business from approved premises

cl. 74 GMR 2019 – Change in state of affairs of gaming licensee

POSSESSION OF APPROVED GAMING MACHINE BY UNAUTHORISED PERSON

- ▲ A person who is in possession of an approved gaming machine is guilty of an offence unless the person:
 - Holder of gaming related licence; or
 - Hotel or club with gaming machine entitlements; or
 - Business involving transportation or storage of goods; or
 - L&GNSW Inspector; or
 - Lawful seizure under authority of search warrant;

s. 70 GMA 2001

#note – Landlords may have possession if a gaming-related licensee has been evicted for a maximum period of 21 days

s. 70 (3) GMA

POSSESSION OF UNAPPROVED GM's

s. 69 GMA – Possession of GM that is not approved

- ▲ A person must not possess, supply, sell or install a gaming machine unless it is an approved gaming machine
 - 100 penalty units

QUICKCHANGE


- ▲ An internet based authorisations system.
- ▲ Where authorised persons apply for installation, disposal and configuration changes to gaming machines.
- ▲ Online format can accommodate immediate approval (where appropriate).
- ▲ More efficient as applicants can apply for multiple transactions at once and amend before final approval stage
- ▲ <http://www.quickchange.com.au/>

Who can use Quickchange?

- ▲ Licensed venues and their authorised personnel
- ▲ Authorised seller and technicians

12/22/2019 Authorisation Report



LOGOUT / FAWF  

AUTHORISATION REPORT

INSTRUMENT OF AUTHORITY - Pursuant to section 56, Gaming Machines Act, 2001 PRINT

Summary of Changes

Gaming Machines to be Disposed: 1

Status

Application number: 304765

The results of the above application are itemised in the following listing.
The changes that you have requested have been authorised for **3 December 2019** and should be effected on that date.

Custodianship of GMICs

GMICs must not be removed from the venue without the authority of the CMS Licensee or the authorised CMS service provider. If this authorisation results in a reduction in the number of gaming machines in your venue, the GMIC(s) should be removed and the DMS Help Desk advised on 1800 307 551. This will allow DMS to arrange for the CMS Service Provider, Bytecraft Systems Pty Ltd (Bytecraft), to collect the excess GMICs.

Failure to comply with this request may result in your venue being invoiced the cost of each missing GMIC.

Please note that urgent, written notification to the Authority is required should you fail to implement the changes.
Please check the details listed and inform the Authority, in writing, if there are any discrepancies in the information.
Devices for which a GMID is provided are not permitted to be operated without the correct setting of the number.

Gaming Machines to be Disposed

GMID	Serial	VALID MACHINES Spec	Description	Detach
223746	XAW330721	1_A0108	GOLDEN PYRAMIDS	n/a

Application Fee:

Description	Qty	Rate	Amount
Dispose gaming device	1	\$63.64	\$63.64
Subtotal:			\$63.64
GST:			\$6.36
Total:			\$70.00

ia.quickchange.com.au/authorisations/quickchange.net/vw/F3AFC3909A0EB898CA2584C400046DA8?opendocument 1/1

APPROVAL OF GAMING MACHINES – QUICKCHANGE

Quickchange Instant Authorisation - Google Chrome
ia.quickchange.com.au/authorisations/Quickchange.nsf/fr/04B9941150B94CDECA257DA0002166D2?opendocument

Quickchange Instant Authorisation

APPLICATION SUMMARY

Premises Licence number: 229696
Premises Name: Ramsgate RSL Memorial Club Limited
Date of Proposed Change (dd/mm/yyyy): 09/12/2014
Application Name: ramsgate rsl club - mojo ws

The person to be contacted if there are any queries regarding this application
Contact Person: Brad Rayner
Phone No: 02 9773 0299
Fax No: 02 9773 0828

The person or organisation who will be providing this service


	Seller Name	Details	Status	
1	Brad Matthew Rayner	2 Work Items	Seller <input checked="" type="checkbox"/>	Premises <input checked="" type="checkbox"/>

Additional instructions regarding this application

APPROVAL OF GAMING MACHINES – QUICKCHANGE

Quickchange Instant Authorisation - Google Chrome

ia.quickchange.com.au/authorisations/Quickchange.nsf/fr/9CD4F7F0FC8CC284CA257DA000217158?opendocument



SELLER SUMMARY

The person or organisation who will be providing this service

Seller Licence Number: 24015765
Seller Name: Brad Matthew Rayner

Terms of Contract

Contract Cost : \$156475
Payment (in days) 90
Source of Funds Club/Hotel Funds

The tasks that they will be carrying out

	Work Item	Details	Status
1	<u>Dispose Gaming Devices</u>	5 Devices	Complete
2	<u>Install Gaming Devices</u>	5 Devices	Complete

APPROVAL OF GAMING MACHINES – QUICKCHANGE

Quickchange Instant Authorisation - Google Chrome
ia.quickchange.com.au/authorisations/Quickchange.nsf/fr/6FC284EBABA68D08CA257DA000219F6A?opendocument

Quickchange Instant Authorisation

WORK ITEM SUMMARY - Dispose Gaming Devices

The seller/supplier to which the device will be returned

Supplier Licence: 24010709
Supplier Name: Bally Technologies ANZ Pty Ltd

The method of dispatch

Carrier Name: cope
Method of Transport: Road

Controllers from which the devices will be detached

Serial Number: XPL001916
Controller Description: RANDOM LPJS WITH CCCE JACKPOT TRANSFER (504 EGM)

The devices to be disposed

Serial	Name	Value	Accumulated Funds Dispersal Method
1 XAR203115	WOLF KING (2 ISAP LEVELS)	10	Add. Jackpot on Winning Combination
2 XAR124123	YEAR OF THE TIGER (2 ISAP LEVELS)	10	Add. Jackpot on Winning Combination
3 XAR203345	WILD WINS (2 ISAP LEVELS)	10	Add. Jackpot on Winning Combination
4 XAR123011	ENCHANTED WORLD (2 ISAP LEVELS)	10	Add. Jackpot on Winning Combination
5 XAR122325	TREASURE TREE TRIPLE SHOT (3 ISAP LEVELS)	10	Add. Jackpot on Winning Combination

APPROVAL OF GAMING MACHINES – QUICKCHANGE

Quickchange Instant Authorisation - Google Chrome
ia.quickchange.com.au/authorisations/Quickchange.nsf/fr/4DBBC3C9FDFBA8A6CA257DA00021C47D?opendocument



WORK ITEM SUMMARY - Install Gaming Devices

The current owner of the devices to be installed

Licence Number: 24010709
License Name: Bally Technologies ANZ Pty Ltd

The supplier of the devices to be installed

Supplier Licence: 24010709
Supplier Name: Bally Technologies ANZ Pty Ltd

The method and date of dispatch

Carrier Name: bally
Method of Transport: Road
Date of Dispatch: 08/12/2014

MTGM Configuration

MTGM Number: TEMP#1
Specification Number: 35.EC002
MTGM Description: VEGAS STAR MULTIGAME 2.0B MD
Variation: 10
Maximum Prize: \$19000

The devices to be installed

	Serial	Name	Den
1	XSG306202	VEGAS STAR MULTIGAME 2.0B MD (TEMP#1)	50c
2	XSG306203	VEGAS STAR MULTIGAME 2.0B MD (TEMP#1)	50c
3	XSG306204	VEGAS STAR MULTIGAME 2.0B MD (TEMP#1)	50c
4	XSG306205	VEGAS STAR MULTIGAME 2.0B MD (TEMP#1)	50c
5	XSG306206	VEGAS STAR MULTIGAME 2.0B MD (TEMP#1)	50c

Centralised Monitoring System (CMS)

Described under Part 9 of the GMA2001 (s. 132 – 140A)

- ▲ All electronic gaming machines must be connected to the CMS.
- ▲ It is the responsibility of the venue to ensure connection to CMS.
- ▲ Monitor for faults and CMS is operated by Data Monitoring Services (DMS) a branch of Maxgaming Pty Ltd who hold an exclusive monitoring licence.
- ▲ ensure integrity of gaming machine operations.
- ▲ Calculate venue's gaming machine tax.
- ▲ Controls State Wide Link Jackpots.
- ▲ It is an offence to interfere with the operation of CMS.

Gaming Machine Tax

Tax rates for clubs

The rate for profits of more than \$250,000 are set out below.

Quarterly profit from gaming machines	Rate
Over \$250,000 up to \$450,000	28.05%
Over \$450,000 up to \$1.25 million	18.05%
Over \$1.25 million up to \$2.5 million	22.55%
Over \$2.5 million up to \$5 million	24.55%
Over \$5 million	26.55%

Clubgrants

Under the [Clubgrants scheme](#)

- if your annual tax is over \$250,000, it includes a 0.4 per cent contribution
- if your annual profit from gaming machines is more than \$1 million, you must pay an additional 1.85 per cent of the amount over \$1 million, unless you contribute the same amount to community projects.

^ Tax rates for hotels

The rate for profits of more than \$50,000 are set out below.

Quarterly profit from gaming machines	Tax rate
Over \$50,000 up to \$250,000	33%
Over \$250,000 up to \$1.25 million	36%
Over \$1.25 million	50%

Gaming machine tax is paid on the metered profits of gaming machines in clubs and hotels within NSW. The tax is

- based on information collected by the [Centralised Monitoring System \(CMS\)](#).
- administered by [Liquor and Gaming NSW](#)
- [calculated at varying rates](#) according to the profits generated
- collected by Revenue NSW on behalf of Liquor and Gaming NSW and in accordance with the [Gaming Machine Tax Act 2001 No 72](#).

CMS - GAMING MACHINES & MONEY LAUNDERING

- ▲ May be characterised by:
 - Large Cash In amount
 - Low turnover
 - Win amounts do not correlate to payout figure
 - Collect >\$5,000 to require cheque payment
 - Does not breach threshold transactions (>\$10,000 Cash)
 - Should be reported as Suspicious Activity- AUSTRAC
- ▲ For example, a person inserts \$1000 worth of \$50 notes into a gaming machine, plays \$10, then cashes out \$990 ticket.

GAMING MACHINE SHUTDOWN PERIOD

ALL VENUES

- ▲ General 6 Hour Shutdown for each venue 4am – 10am
- ▲ Applications can be made to vary shutdown hours, including to have a 3 hour shutdown (6am – 9am).
- ▲ Applications can also be made to be deemed an early-opener (6am open – eg Sydney Markets, near Wharfs etc).
- ▲ Can be identified by CMS meter readings.
- ▲ **s. 39 - 41 GMA** – 100 penalty units

RESPONSIBLE CONDUCT OF GAMBLING

Competency Cards

- ▲ Hotelier must hold a recognised RCG certification
cl. 57(2) GMR 2019
- ▲ Secretary of a club must hold a recognised RCG certification
cl. 57(3) GMR 2019
- ▲ Hotel or club must not employ a person whose duties involve approved gaming machines unless they hold a recognised RCG certification
cl. 57(4) GMR 2019

THE COMPETENCY CARD

- ▲ Competency Cards expire after 5 years
- ▲ SMS/email notification of upcoming expiry
- ▲ Register online to undertake refresher course
- ▲ 30 min Refresher course costs \$35
- ▲ Refresher course must to undertaken within 28 days or a full RCG course must be undertaken
- ▲ A person must not, without reasonable excuse, fail to produce it to a police officer or inspector
- ▲ A person may now also present a digital RSA Competency Card



INDUCEMENTS TO GAMBLE

- ▲ Offence to offer or supply:
 - free or discounted liquor
 - free credits for the purposes of gambling.

cl. 47 GMR 2019
- ▲ Offence to provide cash advances for purposes of gambling
s. 108 LIQUOR ACT 2007
- ▲ Offence to misrepresent credit EFTPOS transactions through tills
s. 109 LIQUOR ACT 2007

LOCATION OF GAMING MACHINES

- ▲ If on the premises of a Hotel or Club a gaming machine is deemed:
 - To be in a located in a manner that would attract the attention of members of the public who are outside the venue
 - Or, is contrary to the public interest
- ▲ The Secretary may provide notice in writing to the venue requiring the movement or screening of gaming machines.
 - Standard process would dictate identifying the issue with venue
 - Allowing venue to proactively address the issue
 - If not addressed, issue direction
- ▲ Offence for failing to comply with direction
s. 44A GMA 2001

OTHER GAMING ROOM LEGISLATION

- ▲ If a Hotel has greater than 10 AGM's, no more than 5 can be in the general bar area.

s. 68 *GMA 2001*

- ▲ A Hotel must have a dedicated Gaming Room if more than 10 AGM's. The requirements that this room must meet are outlined at:

cl. 8 *GMR 2019*

cl. 8 GMR2019

- ▲ >10 AGM's
- ▲ Must not be in an area that is governed by a minors area authorisation.
- ▲ Must be physically separated from the general bar area by floor to ceiling wall. At least bottom half must be opaque. That is, must be in it's own actual room.
- ▲ Patrons must not be required to walk through the gaming room to enter or leave the hotel.
- ▲ Entry to the GM room must be free of charge.
- ▲ AGM's must not be placed so they are visible from outside the hotel.
- ▲ Must be supervised at all times..
- ▲ Must have access to bar, toilets etc. They can be located in other areas of the Hotel.
- ▲ If the GM room can be directly accessed from the street, each doorway that provides access to the rest of the Hotel must be clearly marked.

PAYMENT OF GAMING MACHINE PRIZES

s75A GMA 2010– General requirement to award or pay prizes

- ▲ A hotelier or registered club must award or pay a prize to a player who is entitled to the prize on request by the prizewinner.
 - Monetary prizes have to be paid within 48 hours of the request,
 - If a prize is not awarded or paid immediately the hotelier or registered club, must give the prize winner a written acknowledgment of the entitlement to the prize

CHEQUES AND CASH DISPENSING FACILITIES

- ▲ A hotelier or registered club must pay prize money by a crossed cheque or electronic funds transfer if the prize exceeds \$5000.
cl. 26(1) GMR 2019
- ▲ If the total prize exceeds \$5000, a hotelier or registered club must pay the whole prize by a crossed cheque or electronic funds transfer if the prize winner requests so.
cl. 26(2) GMR 2019
- ▲ Cash dispensing facilities (e.g. ATM or EFTPOS terminal) not to be located in part of club or hotel where AGM's are located
cl. 28 GMR 2019

GAMING MACHINE ADVERTISING

- ▲ Offence to publish or cause to be published gaming machine advertising.

s. 43(1) *GMA 2001*

- ▲ Separate offence to enter into a contract or arrangement for the publication of gaming machine advertising.

s. 43(3) *GMA 2001*

- ▲ For the purposes of this section "gaming machine advertising" means any form of advertising that gives publicity to, or otherwise promotes or is intended to promote:
 - (a) the playing of approved gaming machines in a hotel or on the premises of a club, or
 - (b) the supply, sale or manufacture of an approved gaming machine,

GAMING MACHINE SIGNS

- ▲ Offence to display or cause to be displayed any gambling-related sign:
 - (a) anywhere outside or in the vicinity of the hotel or the premises of the club, or
 - (b) anywhere inside the hotel or the premises of the club so that it can be seen from outside the hotel or the premises of the club.

s. 44(1) GMA 2001

- ▲ Separate offence to enter into a contract or arrangement for the publication of gambling-related sign.

s. 44(3) GMA 2001

- ▲ For the purposes of this section "gambling-related sign" means any sign (whether consisting of words, symbols, pictures or any other thing)--
 - (a) that draws attention to, or can reasonably be taken to draw attention to, the availability of approved gaming machines in a hotel or on the premises of a club, or
 - (b) that uses a term or expression frequently associated with gambling, or
 - (c) that relates to a gambling franchise or gambling business,

Does not include TAB signage

VENUE SIGNAGE REQUIREMENTS CLUBS, HOTELS AND CASINO

Self Audit Checklist

NEW LIQUOR AND GAMING SIGNAGE

Transition period for new signage extended

During the extended transition period **now ending 22 January 2022** venues can display:

- new signage; or
- signage that complied with the requirements under the *Liquor Act 2008* and other relevant legislation before 18 January 2021.

All venues must display the new designs, and remove old designs, from 23 January 2022.

CHANGES TO GAMING/ HARM MINIMISATION SIGNAGE

Mandated signs:

Sign 1G - Gambling warning sign (4 options available)
“What's gambling really costing you?”

Display requirements:

- prominently displayed in each gaming area



Previous



New (option 1 of 4 available 1G designs)

cl. 23 GMR 2019

CHANGES TO GAMING/ HARM MINIMISATION SIGNAGE

Mandated signs:

Sign 6G - Gambling counselling sign (6 options available)

"Help is close at hand"

Display requirements:

Prominently displayed in:

- each gaming area
- each area where TAB betting is conducted
- each point of sale where Keno tickets and lottery tickets are sold
- each part of the racecourse on which betting is conducted & at/near main entrance of racecourse

cl. 23 GMR 2019



Previous



New (option 1 of 6 available 6G designs)

CHANGES TO GAMING/ HARM MINIMISATION SIGNAGE

Mandated signs:

Sign 3G - Chances of winning sign

“A million to one.”

Display requirements:

- prominently displayed in each gaming area



Previous



New

cl. 18 GMR 2019

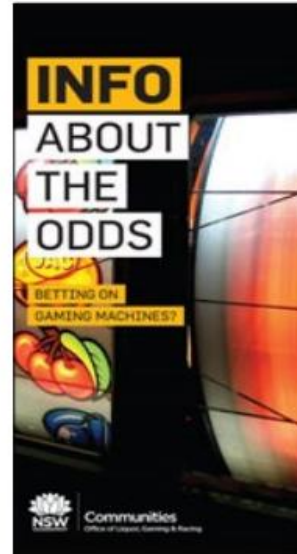
CHANGES TO GAMING/ HARM MINIMISATION SIGNAGE

Brochures:

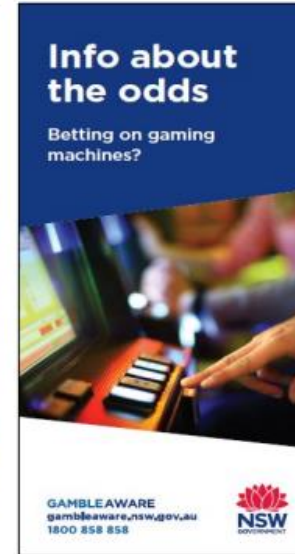
Brochure 1 - Info about the odds - Betting on gaming machines

Display requirements:

- prominently displayed and available in each gaming area
- translated version is to be supplied following a patron's request



Previous



New

cl. 19 & 20 GMR 2019

Sticker:

4G - Gambling counselling
sticker

Display requirements:

- prominently displayed on
each gaming machine



Previous



New

cl. 22 GMR 2019

Contact card:

2G - Self-exclusion contact card

Display requirements:

- securely attached to each bank of gaming machines in a card holder so they can be clearly seen when playing a gaming machine or approaching the bank of gaming machines

cl. 46 GMR 2019



Front



Reverse

Previous



Front

New



Reverse

Optional design:

Sign 5G - Self-exclusion sign
“Need a break from gambling?”

Display requirements:

- prominently displayed in each gaming area
- the use of the L&G designed 5G (self-exclusion) sign is not mandatory, however you must still ensure a self-exclusion sign is displayed

cl. 44 GMR 2019



ClubSafe exclusion poster



OPTIONAL New

Problem Gambling Message

Think! About your choices
Call Gambling Help
1800 858 858
www.gamblinghelp.nsw.gov.au

Help is close at hand
GambleAware
gambleaware.nsw.gov.au
1800 858 858

Previous

New

Display requirements:

Prominently displayed on or near:

1. all ATMs and cash-back terminals
2. all EFTPOS terminals located in TAB areas and racecourses

Problem gambling message to be included in:

1. all player activity statements
2. all betting entries and betting tickets
3. all gaming machine tickets (as per TITO Standard)
4. any advertisements in written form relating to totalizator, keno, public lotteries or gambling (betting and racing)

cl. 24 & 42(7) GMR 2019

1G – Available Options

A selection of different images is available with display of only one required. These are available on the L&G website.



6G – Available Options

A selection of different images is available with display of only one required. These are available on the L&G website.



SIGNAGE REQUIRED IN VENUES

TAB – TOTALIZATOR ACT

- ▲ Must be displayed close to EBT's and anywhere bets are accepted.



GAMING COMPLAINTS

BAU MATTERS:

- ▲ Sale of gaming machines to unlicensed individuals in online forums (see image)

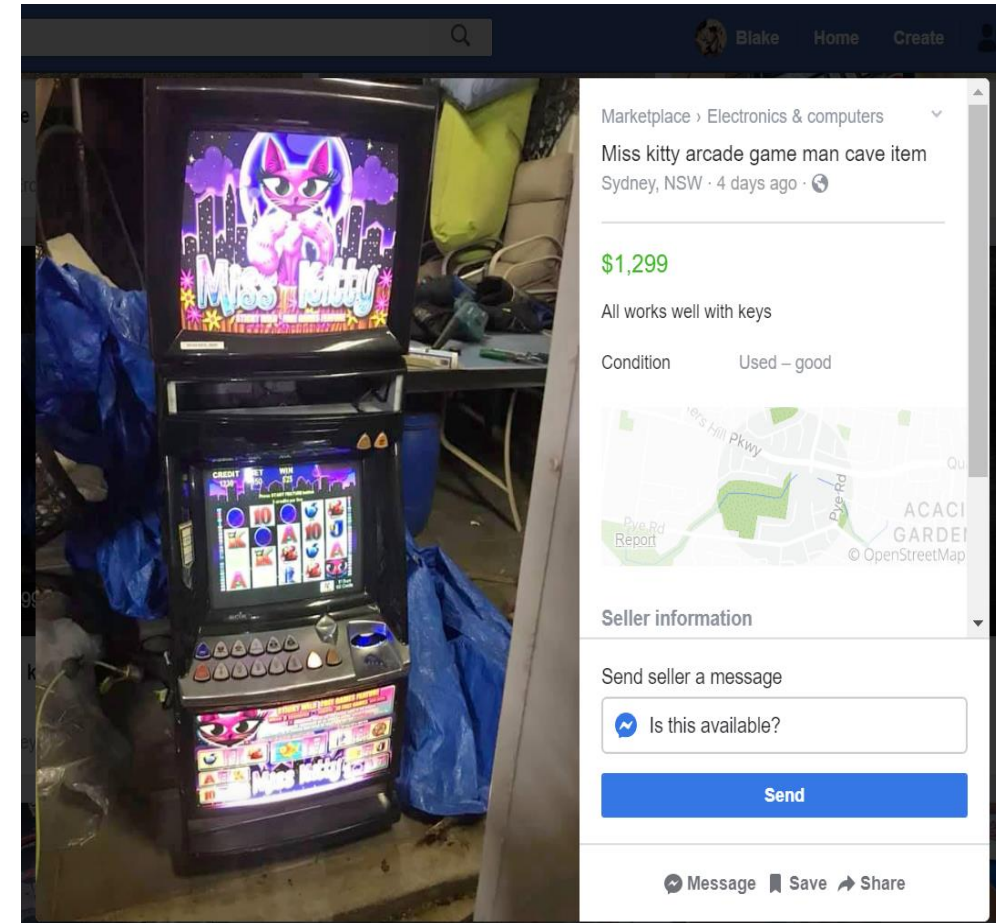
s. 69 GMA2001

- ▲ Cheating and unlawful interference – Club rorting

s. 80 GMA2001

- ▲ Machines visible from external place

s. 44A GMA2001



CHEATING AND UNLAWFUL INTERFERENCE

s. 80 (1) (3) (4) GMA – Cheating and unlawful interference

Guilty of an offence if:

- ▲ Person in possession of a device intended to be used with normal operation of an AGM (light-wands, magnets).
- ▲ Does anything calculated to interfere with the normal operation of an AGM.
- ▲ Inserts anything other than coin, note or member card into an AGM to obtain money dishonestly.
- ▲ Through fraudulent representation, scheme, practice or use of an AGM, obtains for someone any benefit (can include falsifying tickets to claim monies).

INVESTIGATION CASE STUDIES

ILLAWARRA STEELERS

The Sydney Morning Herald

BUSINESS COMPANIES GAMING & WAGERING

'Serious, systemic': Pokies venue hit with record \$100k penalty

By [Nick Toscano](#)

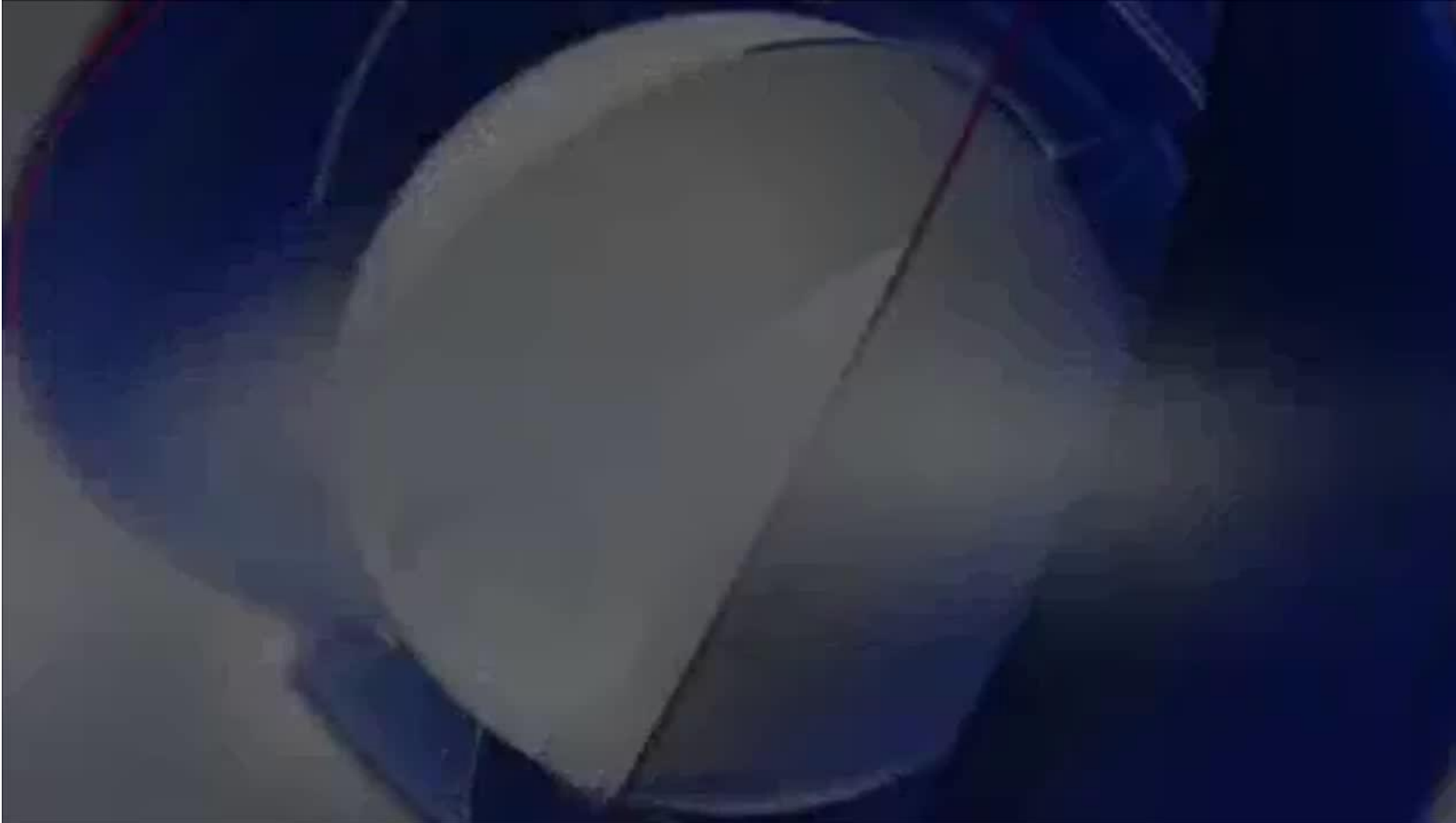
5 October 2018 – 6:34pm



A NSW pokies venue has been hit with a record \$100,000 fine and its former secretary banned from the industry for life after a large-scale investigation found management had offered alcohol and cash advances to customers to encourage them to keep gambling.

The breaches uncovered at the Illawarra Steelers District Rugby Club, known as Steelers, were “serious and systemic” and put venue consumers at risk of harm by unlawfully incentivising continued gambling, the Independent Liquor and Gaming Authority (ILGA) found.

Media Coverage



DARLINGHURST

Signage exterior to the Hotel similar in design and motif to 'Dragon Cash' GM's inside.



DARLINGHURST



S. 44(1) GMA2001

Display gambling sign outside/in vicinity of hotel/club.

In March 2018, L&GNSW Inspectors identified two signs, sufficiently similar to the artwork of the 'Dragon Cash' gaming machine, visible from outside the venue.

As a result two penalty notices issued- \$2200.

GAMING MACHINE REBIRTHING



The NSW Independent Liquor & Gaming Authority has imposed hefty fines and bans on two gaming machine licence holders for their roles in a gaming machine rebirthing racket.

Investigation photo of the warehouse in Chipping Norton where the gaming machines were stored.

L&GNSW and Gaming Complaints

RECENT MAJOR INVESTIGATIONS:

▲ Chipping Norton gaming machine seizure

- *Information received from manufacturer*
- *“Destroyed” gaming machines. Re-birth by Technician and Seller*
- *2 machines seized with assistance of Hornsby RSL Club*
- *3 further machines unknown location*
- *Interview with Technician onsite confirmed location*
- *3 further machines seized*
- *Unauthorised premises with 222 gaming machines. Countless parts*
- *Catalogue of all machines within venue*
- *Seizure of 35 machines by L&GNSW*
- *Action being taken against the licence of the Technician and Seller*

OPERATION OF GAMING MACHINES IN SHUTDOWN HOURS

A recent project by L&GNSW targeted the illegal operation of gaming machines at Hotels and Clubs during their shutdown hours. CMS data was used in capturing critical initial evidence for this project. **S. 39 to s. 42 of the *GMA 2001*** outlines the requirements for the mandatory shutting down of gaming machines.

If you have any investigations of this nature, we are able to provide the CMS data if necessary.

POTTSVILLE

LUCKY CAT

WEDNESDAYS 7PM-7.30PM

Will the lucky cat bring you a fortune?

Play any machine in the gaming room to have the chance to win a prize from the Lucky Cat.

STARTS SEPTEMBER 4TH

VIP MARQUEE ON THE LAWN

MELBOURNE CUP ON THE LAWN

TUESDAY 5TH NOVEMBER, STARTS 12PM
HOSTED BY ELLEN BRIGGS

TICKETS \$55 MEMBERS • \$60 NON MEMBERS

INCLUDES:
A COMPLIMENTARY DRINK, CANAPES ON THE LAWN, LIVE ENTERTAINMENT, LUCKY DOOR PRIZES

TICKETS ARE LIMITED AND MUST BE PURCHASED PRIOR TO THE EVENT
TO BOOK CALL 0676 1077 OR SEE OUR FRIENDLY STAFF

LIVIN' ON A PRAYER
a tribute to
BON JOVI

FREE SHOW

SATURDAY 12TH OCTOBER, 7.30PM

Take a trip back to the 80's, where the Chicks were Chicks and Dudes looked like Chicks.

Where big hair, big guitar solos, big voices, and bigger egos ruled rock and roll.

Relive all the fun and hard rockin' glamour. Blow your mind to the greatest 80's Glam rock hits of all time.

Performed by the swesomest bands in the land, straight from the sunset strip. It's the mighty **BON JOVI** and **CHROME DRAGON**.

LUCKY CAT

WEDNESDAYS 6.30PM-7PM

Will the lucky cat bring you a fortune?

Play any machine in the gaming room to have the chance to win a prize from the Lucky Cat.

STARTS SEPTEMBER 4TH

What's On Weekly

TUESDAY BINGO from 9.30pm.

WEDNESDAY ROAST TRAY RAFFLES Tickets on sale from 5.30pm & prizes drawn at 6.30pm. **SPIN THE WHEEL** at 6.30pm. **LIVE ENTERTAINMENT** from 5.30pm

THURSDAY TRIVIA NIGHT starts 6.30pm.

FRIDAY RAFFLES on sale from 5.30pm, prizes from 7pm. **LIVE MUSIC** from 6.30pm. Kids club open from 5.30pm.

SATURDAY SPIN & WIN from 2.30pm. Kids club open from 5.30pm.

SUNDAY HIGH OR LOW from 3pm. **LIVE ENTERTAINMENT** from 4pm.

LIVE MUSIC
WEDNESDAY 5.30PM • FRIDAY 5.30PM • SUNDAY 4PM

SEPTEMBER

SUNDAY 1ST Glenn Shields	SUNDAY 15TH Michael Hickey
WEDNESDAY 4TH Tommy Memphis	WEDNESDAY 18TH Bearded Dragons
FRIDAY 6TH Turtle Boy	FRIDAY 20TH Surf Report
SATURDAY 7TH Trivia Night	SUNDAY 22ND Rick Hay
Natural Progression	WEDNESDAY 25TH Gemini
SUNDAY 8TH Clint White	FRIDAY 27TH Jason Delphin
WEDNESDAY 11TH Rob Rosenlund	SUNDAY 29TH Buggy Trio
FRIDAY 13TH McKenzie	

OCTOBER

WEDNESDAY 2ND Tommy Memphis	WEDNESDAY 16TH Mike Winkworth
FRIDAY 4TH Common Ground	FRIDAY 18TH Wally and the Gators
SUNDAY 6TH Sebastian	SUNDAY 30TH Tracey Leigh
WEDNESDAY 9TH Dave	WEDNESDAY 23RD Jason Delphin
FRIDAY 11TH Cathy Drummond	FRIDAY 25TH Mescalito
SATURDAY 12TH Bon Jovi & Chrome Dragon	SUNDAY 27TH Sebastian
SUNDAY 13TH David Lee	WEDNESDAY 30TH Guitarmony

Left: Promotion Advertised on the club's website.
Above: Flyer distributed to local community by way of letterbox drop.

POTTSVILLE

S. 43(1) GMA2001

Publish/ Cause to be published gaming machine advertising. Two offences under this section:

- 1x PN for the distribution of the flyers to the local community.
- 1x WN for the publication of the advertisement on the website.

S. 43(1) GMA2001

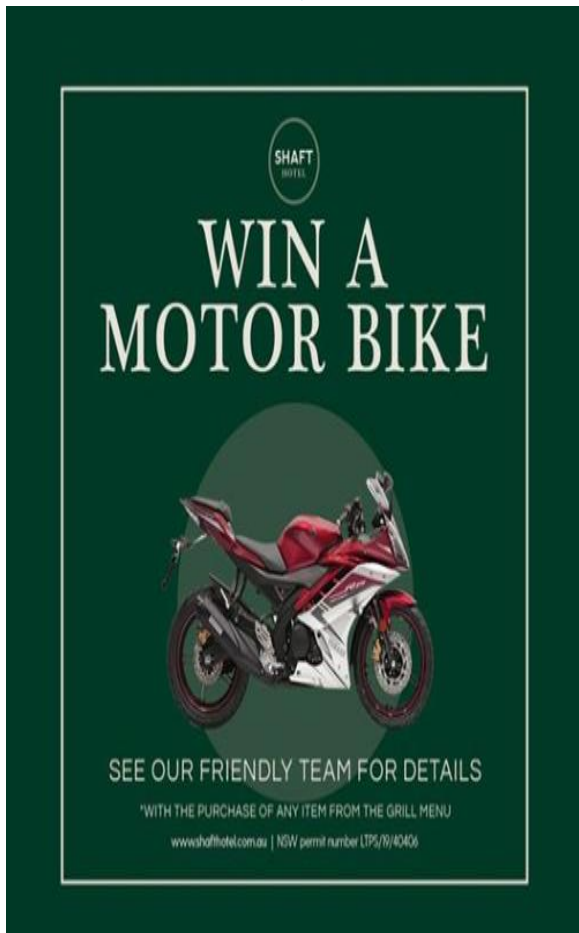
Enter into/extend duration of contract/arrangement for gambling-related advertising. One offence under this section:

- 1x WN for the club engaging a company to manufacture and distribute the leaflets.

MULTIPLE LARGE HOTEL CHAIN HOTELS

Section 45(1) of the Gaming Machines Act 2001-

Hotelier or club must not offer or present or cause or permit to be offered or presented a promotional prize that exceeds \$1,000 in value.



Left: Promotion Advertised on the club's social media platforms

Above: Motorbike and promotional material at the venues

Value of motorbike- \$4000

DISCIPLINARY ACTION

▲ REGISTERED CLUBS ACT

- S. 41A – Appointment of Temporary Administrator
- S. 57F – Grounds of Complaint against Club, including secretary and director

▲ LIQUOR ACT

- S. 139 – Grounds of Complaint against Licensee, close associate

▲ GAMING MACHINES ACT

- S. 129 – Grounds of Complaint against gaming-related licensee, close associate of gaming related licensee

- ▲ Complaint Submissions provided to Independent Liquor and Gaming Authority for consideration and if applicable, regulatory action

CONTACT US

If you are curious about any aspect of a gaming-related investigation, or have a general question about gaming machines, don't hesitate to contact L&GNSW at:

▲ contact.us@liquorandgaming.nsw.gov.au

Or for a direct line:

▲ Inspector Rebecca Riley, Coordinator. Compliance Operations

▲ rebecca.riley@liquorandgaming.nsw.gov.au

▲ (02) 9995 0334

